

Code of Conduct for Parents, Carers & Visitors

For the well-being of our school community, we take a zero tolerance approach towards breaches of this code of conduct.

At Clarendon we are very fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school. The purpose of this code of conduct is to provide a reminder to all parent and visitors to our school about their own expected behaviour so that we can work together to ensure a safe and positive school environment for our children.

Respect and concern for others and their rights

This guidance supports implementation of the Home-School Agreement. We expect our parents, carers and visitors to show respect and concern for others by:

- supporting the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community;
- working together with teachers for the benefit of children. This includes approaching the school to resolve any
 issues of concern and to discuss and clarify specific events in order to bring about a positive solution. This
 includes parents approaching or questioning children to resolve conflict;
- correcting own child's behaviour, especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour;
- respecting the school environment, including keeping the school tidy by not littering;
- respecting the school environment, including keeping the school safe by not bringing animals on to the premises;
- following the parking rules & road safety guidelines by doing the right thing when delivering and collecting children from school;
- making slanderous comments in public about the school or its staff which threaten to damage the relationships school has with other families;
- using technology in a safe and appropriate way, including the use of social networking sites.

In order to support a peaceful and safe school environment, the school cannot tolerate:

- disruptive behaviour which interferes with the operation of a classroom, office area or any other part of the school grounds;
- using loud and/or offensive language or displaying temper;
- threatening harm or the use of physical aggression towards another adult or child. This includes physical punishment against your own child. (Some actions may constitute an assault with legal consequences);
- damaging or destroying school property:
- abusive or threatening emails, phone or social network messages;
- smoking and consumption of alcohol or other drugs or accessing the school site whilst intoxicated.

Procedure

When a parent or member of the public behaves in an unacceptable way towards a member of our school staff, the headteacher or appropriate senior staff, will seek to resolve the situation through discussion and mediation. If necessary, the school's complaints procedure should be followed. Where all procedures have been exhausted, and aggression or intimidation continue, or where there is an extreme act of violence, a parent / carer or visitor may be banned by the headteacher from the school premises for a period of time, subject to review.









Prior to being banned the following steps will be taken:

- 1. The parent will be warned, in writing, that s/he is banned from the premises, subject to review, and what will happen if the ban is breached, e.g. that an injunction may follow.
- 2. Where an assault has led to a ban, a statement indicating that the matter has been reported to Bolton Council and the Police will be included.
- 3. The Chair of Governors will be informed of the ban.
- 4. Where appropriate, arrangements for children being delivered to, and collected from the school gate will be clarified.

The above behaviours on school premises will be reported to the appropriate authorities and Governors may prohibit an offending adult from entering the school grounds to safeguard our school community.